OUR TEAM



TERESA CHENLapland UAS



TIIA PAAVILAINEN Lapland UAS



SHUO LI UIT



POLINA PENKOVA Masu



VERA SHIKHALOVAPetrSU



CHARLINE SENETUIT

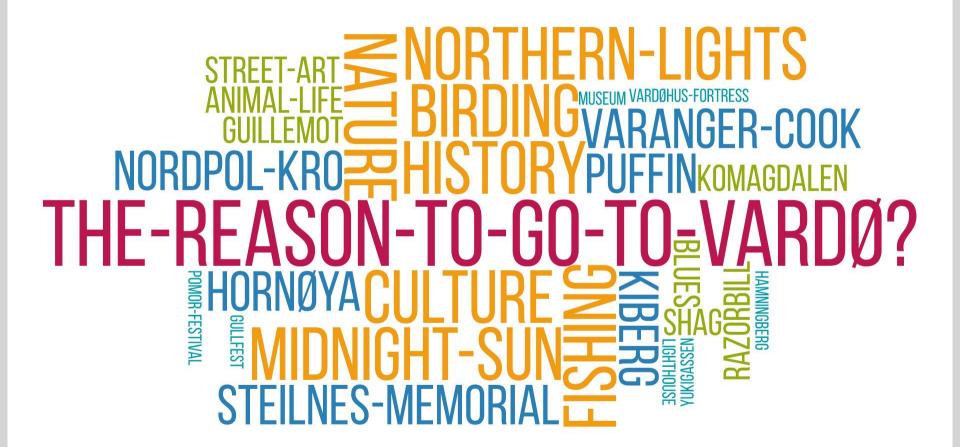
GUIDE FOR OUR PRESENTATION

- 1 WHAT IS OUR PROBLEM?
- 2 HOW WE ANALYZE AND SOLVE OUR PROBLEM?
- 3 NICHE MARKET

 Customer segment
 - OUR WORKS —
- 4 RESOURCES & PARTNERS (WORKOO1)
 Value Propositions

- TRAVEL AGENCIES (WORKOO2)
 Channels
- 6 FIND THE WILDEST ARTIST (WORKOO3)
 Channels- Online Marketing
- 7 SOCIAL MEDIA NETWORK- (WORKOO4)
 Channels/ Customer relationship- Co-creation
- 8 TRAVEL STICKERS (WORKOO5)
 Customer relationships
- 9 QUICK QUIZ -(WORKOO6)

Customer relationships- Self service



IMAGINE YOU NEVER HEARD VARDØ BEFORE... YOU MAY ASK...



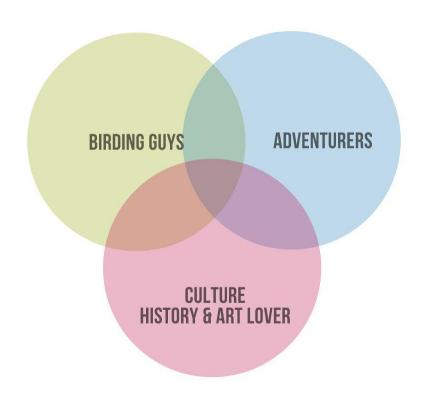
- WHERE IS VARDØ?
- WHAT CAN I DO IN VARDØ?
- HOW TO REACH THERE?
- IF YOU ARE A TRAVEL AGENT, YOU MAY ASK MORE: "HOW CAN I MAKE PROFITS IN VARDØ?"

HOW WE ANALYZE AND SOLVE OUR PROBLEM WHEN WE HAVE NO BUDGET?

Our problem is simple but not easy, we will solve it step by step.



OUR CUSTOMER SEGMENT IS "NICHE MARKET"



WE BUILD WORKOO1-006 TO FIND DIFFERENT

 WORKOO1 RESOURCE/ PARTNER/ TRAVEL PACKAGES

Polina/ Vera/ Shuo

WORKOO2 TRAVEL AGENCY

Shuo/Polina/Tiia/Charline

 WORKOO3 ONLINE MARKETING "FIND THE WILDEST ARTIST"

Shuo/ Culture Pilot Team

• WORKOO4 SOCIAL MEDIA
Charline

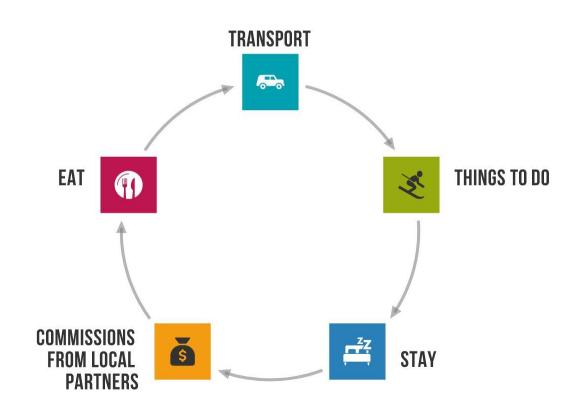
WORKOO5 TRAVEL STICKER

Charline/Polina

 WORKOO6 TRAVEL PERSONALITY QUICK QUIZ ON WEBSITE

Shuo/ Mari (IT Intern from Finland)

VALUE PROPOSITIONS: THE BASIC "JOB TO BE DONE" - (WORKOO 1)

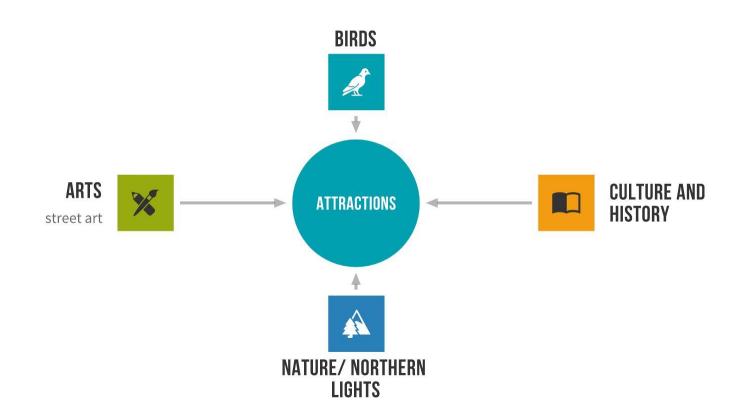


ROUTE & TRANSPORT- (WORKOO1)

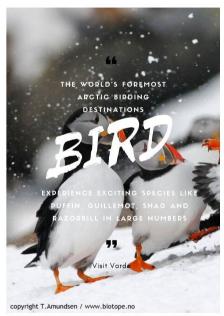


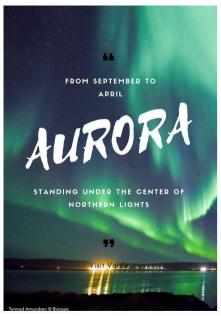
- HELSINKI- ROVANIEMI-KIRKENES-VARDØ-ALTA- OSLO
- KIRKENES- VARDØ (3.5HRS BY CAR 3HRS BY HURTIGRUTEN, 56 EURO/PERSON)

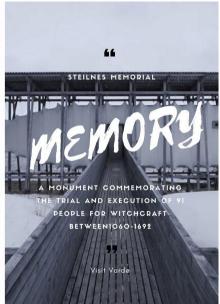
TOURISM RESOURCES IN VARDØ - (WORKOO1)

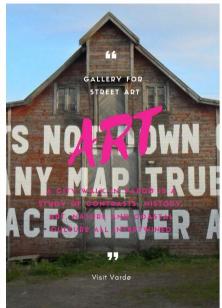


WE CAN OFFER 4 PACKAGES FOR TRAVEL AGENCIES - (WORKOO1)

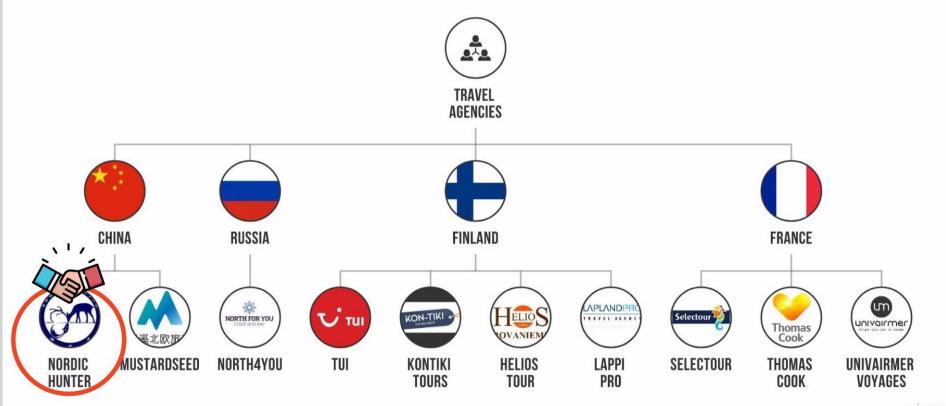




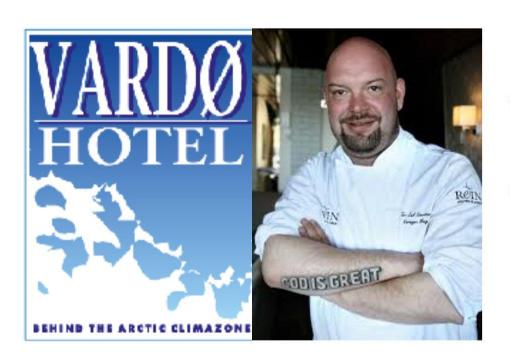




CHANNEL: TRAVEL AGENCIES - (WORKOO2)



OUR KEY PARTNERS - (WORKOO1)



VARDØ HOTEL

10% commissions for agencies

VARANGER COOK

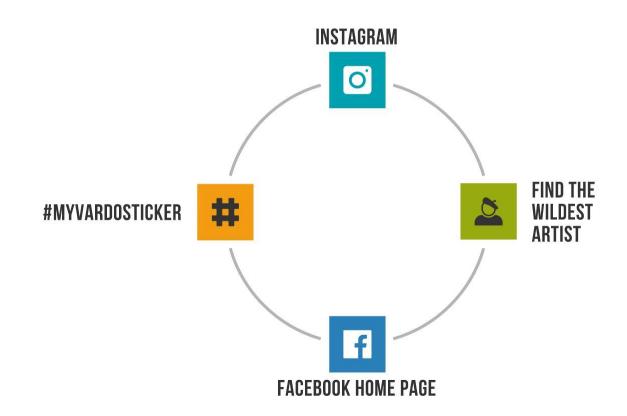
10% commissons for agencies/ help them to marketing rhubarb

CHANNEL: ONLINE MARKETING/ FIND THE WILDEST ARTIST - (WORKOO3)



- ONLINE MARKETING
- VIA SOCIAL MEDIA (WORKOO4)
- COOPERATE WITH CULTURE PILOT TEAM
- IDEA COMES FROM THE SUCESSFUL DESTINATION MARKETING CASE "BEST JOB IN THE WORLD" IN AUSTRALIA.

CHANNEL: SOCIAL MEDIA NETWORK- (WORKOO4)



HOW WE PRESENT VARDØ ON SOCIAL MEDIA (WORKOO4)



- BEAUTIFUL PICTURES
- EXCITING VIDEOS
- INTERACTION WITH VISITORS (CO- CREATION)
- HOT TAG: #MYVARDOSTICKER
- ONLINE MARKETING WITH OTHER TEAMS

CUSTOMER RELATIONSHIPS ---- TRAVEL STICKERS -(WORKOO5)





- TWO TYPES
- FREE
- PICK UP IN VARDØ HOTEL AND INFORMATION
- SPONSORED BY VARDØ HOTEL
- NETWORK WITH (WORKOO4)- SOCIAL MEDIA HOT TAG: #MYVARDOSTICKER

CUSTOMER RELATIONSHIPS ----QUICK QUIZ -(WORKOO6)



- SELF-SERVICE
- HELP VISITOR TO FIND WHAT THEY CAN DO IN VARDØ EASY & QUICKLY
- ON THE WEBSITE- VISITVARDO.COM
- DESIGN OF "USER STORY" IS DONE
- THIS NEW FUNCTION WILL DEVELOP BY MARI KETONEN (IT INTERN FROM FINLAND)



THANKS FOR YOUR HELP!!



- TERESA CHEN
- PETER FISHER
- CULTURE PILOT TEAM
- GRY-ANITA KRISTIANSEN
- VARDØ HOTEL
- VARANGER COOK
- BIOTOPE